



MyBulb member ID: ultrageoff@outlook.com

Bill number: 86134325

Bill date: 28 March 2021

Geoffrey Kendall
17 The Old College
Wilkinson Court
Ripon
North Yorkshire HG4 2TW

Your final electricity bill

For the period 01 March 2021 to 25 March 2021

Last account balance	£ 16.45 in credit
You paid us on 02/03/21 - thank you	£ 129.63
Opening balance	£ 146.08 in credit

Cost of your energy this month

Electricity	- £ 43.32
Subtotal	- £ 43.32
Your new account balance	£ 102.76 in credit

Don't forget to send us your meter readings

So we can ensure your energy costs are as accurate as possible, don't forget to send us your meter readings monthly. You can submit your meter reading at anytime online at account.bulb.co.uk.

Could you pay less?

Over the next 12 months, we have estimated your personal projection:

Electricity personal projection: £ 1179

This projection includes your energy usage, standing charges and VAT.

Our cheapest similar tariff:

Electricity: We only have one tariff, so you're already on our best deal.

Our cheapest overall tariff:

Electricity: We only have one tariff, so you're already on our best deal.

Impartial advice

Citizens Advice can provide independent info on energy switching. You can download the 'Know your rights in a changing energy market' guide on the Citizens Advice website or you can call them on 0808 223 1133.

Saving energy

One of the best ways to save money on your energy costs is to use your energy more efficiently. You can get handy tips on saving energy at bulb.co.uk or you can contact the independent organisation Simple Energy Advice on 0800 444 202.

Your account is in credit.

We'll refund your credit to your bank account in the next 2 weeks. It'll show in your bank statement as coming from either "GC" or "Bulb Energy".

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Member support

Get in touch

We are open Monday to Friday, 9am to 5pm.

Call	0300 30 30 635
Web chat	www.bulb.co.uk/help
Email	help@bulb.co.uk
Facebook	facebook.com/bulb
Twitter	@bulbUK
Write	Member Enquiries at Bulb 155 Bishopsgate, London EC2M 3TQ

First port of call

If you have any questions about your energy statement, visit www.bulb.co.uk/help to read our guides and get support.

Please tell us if you are not happy

At Bulb, we strive to give you the best member experience possible. If we make a mistake or if you think we haven't done the right thing, please let us know so we can put things right.

If you aren't happy, we would love the opportunity to speak with you as soon as possible, so call us on **0300 30 30 635** and let us know you are not happy or email complaints@bulb.co.uk.

We will do everything we can to solve the problem within five business days.

Impartial advice

The Citizens Advice consumer service provides free confidential impartial advice on consumer issues and may be able to assist you during a complaint process. Visit citizensadvice.org.uk or call their helpline on **0808 223 1133**.

If we still haven't met your expectations, the Energy Ombudsman can help.

If after 8 weeks your complaint is still not resolved or if we have issued you a deadlock letter (a letter which details what has happened and what we have suggested) you may get in touch with The Energy Ombudsman.

The Energy Ombudsman is a free, independent organisation that works to resolve issues between energy suppliers and members. Before going to the Ombudsman, you need to have given us an opportunity to resolve the issue first. Following this review, we are legally required to comply with their decision.

Electricity supply faults

If you have problems with your electricity supply and you have already checked you haven't blown a fuse, call **105**

Your Electricity Distributor is Northern Powergrid. Their phone number is 0800 011 3332.



Compare your tariff & energy usage

Scan this code using an energy switching app to see if you could save by switching.

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Electricity use in detail

17 The Old College, Wilkinson Court, Ripon HG4 2TW
 MPAN Reference: 1580000279880
 Meter number: D03L54700

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Meter readings (Day)

1 March 2021	61690 Customer Read
26 March 2021	61816 Customer Read

Meter readings (Night)

1 March 2021	1288 Customer Read
26 March 2021	1435 Customer Read

Energy (day)	126 kWh @ 17.34 p/kWh	£ 21.85
Energy (night)	147 kWh @ 9.46 p/kWh	£ 13.91
Standing charge	25 days @ 22.00 p/day	£ 5.50

Cost of electricity used	£ 41.26
VAT @ 5%	£ 2.06

Total electricity costs for this bill £ 43.32

About your electricity tariff

Tariff name:	Vari-Fair
Payment method:	Monthly direct debit
Unit rate (Day):	17.34p/kWh
Unit rate (Night):	9.46p/kWh
Standing charge:	22.00p/day (£80.28/year)
Estimated annual usage:	6826 kWh
Termination fee:	None

How much electricity did you use?

For this period, your average usage was **11 kWh/day** or **£ 1.73/day**

Last year, in the same period, your average usage was **25 kWh/day**

What is a kWh (kilowatt-hour)?

A kilowatt-hour is one kilowatt of power being used for one hour. It is the same as a 40-watt light bulb being left on for 25 hours. We also call it a 'unit' of energy.

Our electricity sources

You can find out more about where your energy comes from at bulb.co.uk/fuelmix

Source	Bulb	National average
Coal	0%	5%
Natural gas	0%	41%
Nuclear	0%	19%
Renewables	100%	33%
Other	0%	2%
CO2 g/kWh	0	254